## Pattern

.....

Place, date

Name of consumer(s)
Consumer(s) address

Agnieszka Wicherek SOUNATURE AGNIESZKA WICHEREK os. Pawlikowskiego 14J, lok.2 44-240 Żory (Poland)

## Letter of complaint

## (declaration of withdrawal from the contract after prior request for repair/replacement)

I am writing to complain about a ..... which I bought on ..... The good(s) does (do) not comply with the contract. The non-compliance with the contract consists in ..... Non-compliance with the contract was found on .....

In addition, I point out that:

- the entrepreneur refused to bring the goods into compliance with the contract by repair or replacement, because ......\*
- the entrepreneur did not bring the goods into compliance with the contract by repair or replacement, because ......\*
- the lack of conformity with the contract persists even though the entrepreneur has tried to bring the goods into conformity with the contract because ......\*
- the entrepreneur has declared / the circumstances of the case show that the entrepreneur will not bring the goods into conformity with the contract within a reasonable time or without undue inconvenience to the consumer, because ......\*

In connection with the above, I withdraw from the contract and ask for a refund of the price of the goods to the account / in the manner in which the payment for the goods was made.\*

Yours sincerely

\* delete as appropriate

\*\* attachment: proof of purchase